

How to win funds and influence people

Chapter 4: the Tenant and Leaseholder Compact

Tenant and leaseholder participation compact – get involved at your level

A formal agreement between Nottingham City Homes, Nottingham City Council and the Council's tenants and leaseholders, this compact aims to ensure that everyone can have a say in all aspects of their housing services. Its vision is to "provide the framework for Nottingham City Council, Nottingham City Homes, and Council tenants and leaseholders to work together in an effective partnership to realise the vision we all share for the future of our homes and our community."

There are some key commitments made about how tenants and leaseholders can get involved in discussing the full range of housing services and wider issues that affect them. These are broken down by the area they cover:

City-wide involvement

- Working and focus groups
- Fun days and social events
- Online discussion forums
- Mystery shoppers and tenants inspectors
- A wide range of forums

In your local area

- Door to door surveys
- Open days and fun days
- Neighbourhood 'walkabouts' and inspections
- Open discussion meetings and events
- Local contacts
- Tenants and residents associations

Involvement in your area of the city

- Area compacts
- Area newsletters, questionnaires and satisfaction surveys
- Area panels and 'area panel buddies'
- Focus groups

The compact makes particular mention of getting traditionally excluded or under-represented groups involved, in a way that suits their needs and priorities.

You can read the compact on the City Homes website www.nottinghamcityhomes.org.uk - the summary is a good place to start as there's a lot of information to take in.

If you're interested in getting involved or just want to find out more, give the Tenant and Leaseholder Involvement Team a call on 0115 915 7380 or email gettinginvolved@nottinghamcityhomes.org.uk